

CyberCore Client Wins

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Over \$1 Billion procured with ISO28000-verified processes and procedures.

For a large government agency with over 32,000 users across 240 local facilities, CyberCore Technologies has procured over \$1B in product including over 240,000 monitors, 240,000 desktops, thin client work environments/end user devices, 2,400 servers, 2,400 high performance workstations (including warranty and maintenance), 4,800 laptops, 9,600 print devices, and peripheral hardware using ISO28000 certified Secure Supply Chain processes and procedures. CyberCore complied with Government baseline configuration requirements to perform system configuration checks, and BIOS burns for all equipment. To date, CyberCore has not missed 1 SLA.

350K components. 450 deliveries. 150 manufacturers. 3 states. 0 missed SLAs.

For a large government agency CyberCore has procured and delivered over 450 IT infrastructure computer racks to Georgia (GA), Texas (TX), and Hawaii (HI). For the 450 racks, 150 different manufacturers and over 350,000 individual components were used. The 450 racks were comprised of three different types of infrastructure; Communication, Data, and End-User Services. During the contract, CyberCore provided 100 of the 450 racks within three weeks to the customer. This was an accelerated program to help the customer meet milestone service level agreements (SLA). In addition, CyberCore pre-configured all equipment and created Custom Instruction Sets with hardware deployment “kits” which reduced implementation costs by enabling lower-cost technicians to build/ deploy infrastructure components on-site. To date, CyberCore has not missed 1 milestone SLA.

Continued on next page.

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At CyberCore, we thrive on solving challenges for our clients and community. Contact us today and let us know how we can help.

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Schedules Slashed by 30% and Hardware Failures Cut by 50%.

For a large government agency, CyberCore has provided over 700 system builds for core mission IT Infrastructure, mission access, analytics, and control services, to CONUS and OCONUS locations. Leveraging an ISO 28000 certified Secure Supply Chain from a centralized facility in Elkridge, MD with a warehouse, an unclassified integration center, and classified facility, CyberCore has reduced system deployment schedule over 30% while simultaneously reducing deployed hardware failures by over 50%. This seamless process reduces the number of times a system has to be disassembled and reassembled prior to final deployment.

Over \$250 Million In Avoided Costs, While Streamlining Standards.

For a large government agency with over 32,000 users across 240 local facilities over 12 years, CyberCore has aided the Government to avoid over \$250M of cost by eliminating over 2,000 print devices, standardizing four print devices with one manufacturer, while accommodating an increase from 25,000 to 65,000 desktops/ laptops. The resulting 2016 per device cost is 33% of the baseline price 10 years ago. Additional savings include (1) the implementation of ISO 28000 Secure Supply Chain processes to reduce product tampering risk, (2) cost reduction in Power, Space, and Cooling, (3) reduced device maintenance costs through proactive monitoring and an on-demand consumable program, (4) a reduction of consumable costs, and (5) enterprise-wide accountability. To date, CyberCore has not missed 1 SLA.

Mission-Critical Delivery. Ahead of Schedule.

For a large government agency, CyberCore performed a mission-critical upgrade to the existing, unsupported, classified call center (CISCO Unified Contact Center Enterprise) by creating new physical and virtual architectures to stabilize the call center environment. CyberCore performed this upgrade, completing the task 25% ahead of schedule, meeting all SLAs, and without incident during the production deployment. In addition, the classified call center supports increased call volume and text to voice capabilities.
